

This is the website of Volumex bvba:

Our postal address is Volumex, Industrielaan 53, 3730 Hoeselt.

Protection of your privacy - responsible processor

Volumex is committed to respecting the applicable legislation concerning your privacy, in particular the Belgian law of 8 December 1992 on the protection of privacy in relation to the processing of personal data.

Volumex is the controller of the processing of your data in accordance with the law of 8 December 1992.

In addition to our privacy policy, this Privacy Statement describes the practices and choices you can make about the way your information is collected online and how it is used. This statement can be easily found on our home page and at the bottom of every page of the Volumex website.

1. Permission to process personal data

You are free to visit our sites, obtain information about our products and our services, take note of the

our services, to find out about the latest news or about our new services, without provide us with your personal information.

However, if you choose to provide us with your personal information, we will process it in a process this information confidentially in accordance with the current provisions and in compliance with the legal national and international regulations.

By providing Volumex with your personal information, you explicitly give us the permission to process this personal information for the following purposes purposes listed below.

2. Confidential" processing of your personal data

Processing" means any form of automated processing. It includes

any operation that we perform on the personal data of a natural person, such as

It includes any action we take on the personal data of a natural person, such as collecting, storing, amending, deleting, consulting, communicating use, etc...

Confidential" processing means that we process your personal data in a confidential manner processing in accordance with the current legal national and international provisions, including the Belgian law of 8 December on the protection of privacy (B.S.

privacy (Belgian Official Gazette, 18 March 1993), as amended by the law of 11 December 1998 (Belgian Official Gazette, 3 February 1999).

February 1999). Thus, no personal information that concerns you, such as address, e-mail, telephone and fax numbers, demographic data or identification data will be processed without your

will be processed without your consent or without your knowledge of the purpose of the processing.

you know the purpose of such processing.

3. Purpose of recording and processing personal data - Privacy policy

Volumex values your privacy. Although most of the information on this site

is available without having to provide any personal data, it is possible that the user may be asked for personal information.

that the user is asked for personal information.

If you provide us with your personal data, they will be stored in our files and processed. files and will be processed. This information will only be used

- in the context of our communication with you;
- for the management of the contact database, the disclosure of product information and for carrying out market studies;
- to inform you about our new features, new services and products;
- to be included in our data file

Volumex can collect anonymous or aggregated data of a non-personal nature, such as browser type or IP-address, the operating system you use or the domain name of the website you visit.

of the website by which you arrived at the website, or by which you leave it. This enables us to continuously optimise the website for users.

4. Possibility to consult and/or correct

5. Right of opposition

6. Questions and complaints

You have the right to access your personal data in our possession. You can also, free of charge

incorrect data free of charge. In both cases, you only need to send an e-mail to info@volumex.be or a letter to: Volumex, Industrielaan 53, 3730 Hoeselt

As you will understand, you should add a photocopy of your identity card so that Volumex can verify whether your request is justified.

If you wish to oppose any further processing of your data by Volumex send your request by e-mail to info@volumex.be or a letter to: Volumex, Industrielaan 53, 3730 Hoeselt

For any other question or complaint with regard to the use of personal data within the Federation, you can send an e-mail to info@volumex.be or a letter to: Volumex, Industrielaan 53, 3730 Hoeselt.

In the event of a complaint, Volumex will make every effort to take reasonable measures in order to respond to your concern about the processing of your personal details. If we do not succeed in giving a satisfactory answer to your complaint, you can always turn to the Commission for the Protection of Privacy, Hoogstraat 139 - 1000 Brussels.